### 惠康 – 人人有獎 鮮至 Chill 條款及細則

- 1. 本活動只接受於參加本推廣活動時可接收及發送 WhatsApp 訊息及已接受 WhatsApp 應用程式內的服務條款及隱私政策的香港手提電話號碼登記。
  - 如香港手提電話號碼於參加本推廣活動時尚未登記 WhatsApp 帳戶或 WhatsApp 帳戶尚未接受 WhatsApp 應用程式內的服務條款及隱私政策·將無法接收得獎 WhatsApp 訊息·得獎訊息不設補發。
- 2. 推廣期 / 購買期: 2024 年 12 月 13 日至 2025 年 1 月 9 日 共 4 輪(每 1 周 1 輪) 登記期: 2024 年 12 月 13 日至 2025 年 1 月 10 日·晚上 11 時 59 分
- 3. 於系統內登記單據並符合資格之客人,均可參加「人人有獎 鮮至 Chill」。凡於登記期內參加滿 3 次或以上,顧客將自動參加於 2025 年 1 月 13 日的終極大抽獎。每個電話號碼只可參加 1 次「終極大抽獎」,參加「終極大抽獎」需以 3 張由不同日子發出的單據登記;如於系統內登記多於 1 張同日單據,只有首張單據會被視為有效登記參加「終極大抽獎」。
- 4. 顧客於推廣期內於惠康單次購物滿 HK\$50 或以上,憑有效惠康購物收據於推廣網站 wellcomeluckydraw.hk 登記,並輸入收據日期、購物金額、11 位數字的惠康收據編號及香港手提 電話號碼,即可參加抽獎。參加者須保留收據正本以作領獎/核實之用。 參加者須保留收據正本以作領獎/核實之用。
- 5. 有效收據必須為 2024 年 12 月 13 日至 2025 年 1 月 9 日期間由惠康超級市場香港分店或惠康網店 發出的購物收據正本及收據正本及單次購物滿 HK\$50 或以上。收據正本上必須清楚列明所購買之 產品名稱、購物金額、收據日期及收據編號。
  - 以惠康購物現金券「付款」,無須扣除相關惠康購物現金券金額,及不影響相關收據的參加資格及 抽獎機會。

購物金額以扣除所有折扣、優惠 (包括信用卡及所有即減、折扣、「其他現金券」及其他優惠) 及退貨的產品金額後最終付款價錢計算。「笑印活動」系列貨品換購 (包括以 yuu 積分換購「笑印活動」系列貨品)、免費換領或領取產品/禮品/獎品、已退貨的產品、塑膠購物袋收費、購買惠康購物現金券、增值八達通及送貨服務費,均不計算為購物金額。

本推廣活動只適用於惠康超級市場或惠康網店,不適用於 Market Place 網店或 yuu 網購。

- 6. 每張收據只限登記一次,任何重複或錯誤輸入資料,即告作廢。
  - 每張收據購物滿 HK\$50 可獲 1 次抽獎機會, HK\$100 可獲 2 次抽獎機會, 如此類推。
  - 此外,顧客購買 1 種指定產品可享多 1 次抽獎機會,2 種指定產品可享多 2 次抽獎機會,如此類推 (購買相同種類的指定產品多於 1 件,仍只可享多 1 次抽獎機會)。

每輪指定產品均不相同,當輪指定產品將於推廣網站內顯示。每輪指定產品將於推廣期內的每個星期五 (凌晨 12 時) 更新。

每張收據可享最多 10 次抽獎機會 (包括由購物金額獲得的抽獎機會及購買指定產品的額外抽獎機會)。

除終極大獎外,是次推廣活動的所有獎項均為「即時獎」,參加者於完成登記後將即時獲知抽獎結果。凡於登記期內參加滿 3 次或以上,顧客將自動參加於 2025 年 1 月 13 日的終極大抽獎。每個電話號碼只可參加 1 次「終極大抽獎」,參加「終極大抽獎」需以 3 張由不同日子發出的單據登記;如於系統內登記多於 1 張同日單據,只有首張單據會被視為有效登記參加「終極大抽獎」。

7. 每個手提電話號碼參加的次數不限。每張收據只限登記一次,任何重複或錯誤輸入資料,即告作 廢。

「終極大抽獎」獎品包括: 香港來回任何目的地雙人來回航點任揀 + 機場貴賓室體驗 (總值: \$50,000·共 1名)機票兌換期: 2025年2月28日或之前·出發日期: 2025年1月10日至2025年5月10日之前出發及回程。限載期: 2025年1月23日至2月2日·4月3日至6日·4月17日至22日及4月30日至5月3日的國泰航空(連20公斤寄艙行李)。所有機票不含稅項和附加費·須依條款細則規定。\*雙人來回任何地點機票(經濟客位)(必須國泰直航可到達的地點)。

- 8. 是次推廣活動的所有獎項均為「即時獎」·參加者於完成登記後將即時獲知抽獎結果·得獎名額以 每周計算。獎品包括:
  - 大獎: 香港富麗敦海洋公園酒店 2 人住宿體驗 (總值: \$15,200 每 1 輪 1 名·共 4 名)
  - 二獎: 日本和牛壽喜燒套餐(3-4 人份) (總值: \$7,680 每 1 輪 4 名, 共 16 名)
  - 三獎: 精選美酒禮籃 (總值: \$6,400 每 1 輪 4 名,共 16 名) 得獎者必須年滿 18 歲或以上,否則,獎品必須由年滿 18 歲的監護人代為領取。
  - 四獎: 友邦嘉年華門票 (普通或非繁忙時段) + 10 個代幣 (總值: \$80,000 每 1 輪 125 名, 共 500 名)
  - 五獎: 友邦嘉年華門票 (普通或非繁忙時段) (總值: \$100,000 每 1 輪 250 名·共 1,000 名)
  - 六獎: 惠康實體店購物現金券 (價值\$100) (總值: \$12,000 每 1 輪 30 名, 共 120 名)
  - 七獎: 惠康網店電子優惠券 (價值\$100) (總值: \$8,000 每 1 輪 20 名, 共 80 名)
  - 八獎:「免費產品」電子兌換券 (以下每款獎品均為獨立獎品):
    - 灣仔碼頭豆苗豬肉水餃 9 件裝 1 包 (共 1,000 名) (每 1 輪 250 名)
    - 純享蘋果燕麥乳酪飲品 300 亳升 1 支(共 1,000 名) (每 1 輪 250 名)

- 淘大原釀醇鮮醬油 500 毫升 1 支 (共 1,000 名) (每 1 輪 250 名)
- 桂格快熟燕麥片補充裝 800 克 1 包 (共 1,000 名) (每 1 輪 250 名)
- Emalee Estate Shiraz/ Cabernet Sauvignon/ Chardonnay 750 毫升 1 支 (共 1,000 名) (每
- 1輪 250名) 得獎者必須年滿 18 歲或以上,否則,獎品必須由年滿 18 歲的監護人代為領取。
  - 樂事原味薯條 90 克 1 包(共 1,000 名) (每 1 輪 250 名)
  - 得寶清爽蘆薈濕廁紙 35 件裝 1 件 (共 1,000 名) (每 1 輪 250 名)
  - 高露潔旅行套裝 35 克 1 件(共 1,000 名) (每 1 輪 250 名)
- 九獎: 「產品折扣優惠」電子優惠券 (每款「產品折扣優惠」均為獨立獎品):
  - 買任何 CJ 急凍餃子滿\$60, 減\$6
  - 買宗家府/O'FOOD 冷凍產品滿\$60, 減\$5
  - 買李錦記豉油滿\$30, 減\$3
  - 買金寶湯, 史雲生, 雅樂思產品滿\$50, 減\$5
  - 買獅球嘜食油滿\$120, 減\$10
  - 買 Meadows 樽裝水滿\$30, 可享 9 折
  - 買任何嘉頓餅乾滿\$50,減\$5
  - 買珍珍薯片滿\$50, 減\$5
  - 買 Aveeno 沐浴露 1 公升, 減\$10

每次交易只可使用「購物折扣優惠」或「產品折扣優惠」電子優惠券1張及不可與其他優惠券同時使用。八獎、九獎只適用於有供應相關產品的惠康超級市場的實體分店。請參閱電子兌換券/優惠券內的換領詳情及需視乎惠康分店實際供應情況而定。

#### 9. 得獎通知及領獎方法:

終極大獎、大獎、二獎及三獎得獎者:

得獎者將於得獎後 3 個工作天內(終極大獎得獎者將 2025 年 1 月 13 日起及 1 月 20 日前)接獲專人聯絡登記得獎。得獎者須於接獲專人聯絡後的指定時間內提供英文姓名 (必須與香港身份證相同)、完整及清晰得獎收據正本及其照片以供核實並完成登記得獎。如於上述時間內未能聯絡上、於首次接獲專人聯絡後的指定時間內未能提供以上任何資料並完成登記的得獎者,將作棄權論。

如於上述時間內未能聯絡上的得獎者,請得獎者本人於上述時間後1個工作天內的辦公時間以得獎手提電話號碼致電查詢熱線查詢,否則其得獎資格將被取消,逾期查詢將不獲受理。

獎品須由得獎者本人於指定日期內親身前往指定地點領取獎品或獎品換領信,不可授權代領。三獎得獎者得獎者必須年滿 18 歲或以上,否則,獎品必須由年滿 18 歲的監護人代為領取。

於領獎時得獎者須出示有關得獎收據正本及領獎詳情 WhatsApp 訊息以作證明。如得獎者未能於 指定日期或之前領獎 / 於領獎時未能出示有關得獎收據正本、或領獎詳情 WhatsApp 訊息‧惠康 將取消其得獎資格。收據正本於領獎後將被收回以作記錄。

四、五、六、七及八獎得獎者:

得獎者將於得獎後 1 個工作天內接獲得獎 WhatsApp 訊息·WhatsApp 訊息內將包括電子兌換券/優惠券的網站連結。

如於上述時間內沒有接獲得獎 WhatsApp 訊息或電子兌換券 / 優惠券網站連結的得獎者·請得獎者本人於上述時間後 1 個工作天內的辦公時間以得獎手提電話號碼致電查詢熱線查詢·否則其得獎資格將被取消·逾期查詢將不獲受理

於領獎前,得獎者須自行向分店查詢相關產品供應情況。

得獎者須於電子兌換券 / 優惠券上列明的有效日期內於惠康超級市場出示得獎收據正本及電子兌換券 / 優惠券網站上實時顯示的電子兌換券兌換獎品 / 購物折扣優惠·不接受截圖。於完成交易時,須於惠康超級市場員工見證下,於電子兌換券 / 優惠券網站上按「完成」及「確定」按鈕完成使用電子兌換券 / 優惠券。如得獎者未能於電子兌換券 / 優惠券上列明的有效日期內兌換獎品 / 購物折扣優惠、於領獎時未能出示得獎收據正本或電子兌換券 / 優惠券網站上實時顯示的電子兌換券 / 優惠券,或無法於惠康超級市場員工見證下於電子兌換券 / 優惠券網站上按「完成」及「確定」按鈕完成使用電子兌換券 / 優惠券,惠康將取消其得獎資格。

#### 九獎得獎者:

於得獎後,得獎頁面將即時顯示產品折扣電子優惠券,得獎者需自行截圖 (必須完整顯示整張電子優惠券) / 下載電子優惠券。電子優惠券不設補發,如得獎者於公布抽獎結果時無法顯示抽獎結果 (因網絡或其他問題) / 無法截圖 / 下載電子優惠券,其得獎資格將被取消。

於領獎前,得獎者須自行向分店查詢相關產品供應情況。

得獎者須於電子優惠券上列明的有效日期內於惠康超級市場出示完整電子優惠券截圖或圖片。如得 獎者未能於優惠券上列明的有效日期內兌換優惠或未能於領獎時出示完整電子優惠券截圖或圖片, 惠康將取消其得獎資格。

10. 每天之計算方法為凌晨 12 時至晚上 11 時 59 分為止。

本活動之一切時間以推廣網站伺服器的時間為準。

每輪截止登記參加抽獎時間如下:

(每張有效收據可參加收據日期或之後的以下其中一輪抽獎 (以登記本活動時間計算)·唯每張收據於整個推廣期內只限登記一次)

第一輪: 2024年12月19日,晚上11時59分

第二輪: 2024年12月26日,晚上11時59分

第三輪: 2025年1月2日,晚上11時59分

第四輪: 2025年1月10日,晚上11時59分

- 11. 本活動不接受送貨單、複製收據、優惠券、信用卡客戶存根或收據上只有「笑印活動」系列貨品換購(包括以 yuu 積分換購「笑印活動」系列貨品)、免費換領或領取產品/禮品/獎品、已退貨的產品、塑膠購物袋收費、購買惠康購物現金券、增值八達通或送貨服務費之收據。
- 12. 如得獎者於登記收據時確認購物金額滿 HK\$50. 但經核對後購物金額未滿 HK\$50 或購物金額與所輸入不符,其得獎資格將被取消,而不作另行通知。
- 13. 所有得獎者須同意有關獎品的條款及細則及所有領獎時拍攝的影片及照片惠康可用於任何途徑作本 次活動宣傳用途。
- 14. 除參加者於完成登記後將即時獲知抽獎結果外·活動完結通告及終極大抽獎結果將於 2025 年 1 月 22 日於星島日報及英文虎報公布。
- 15. 圖片只供參考,獎品以實物為準。獎品顏色不可選擇及將視平獎品供應商供應情況而定。
- 16. 所有獎品均不可轉讓、轉售或兌換現金。得獎者須同意遵守獎品供應商所列有關獎品上之各項條款及細則。惠康及獎品供應商對所有因領取或使用各獎品之後果概不負責。
- 17. 得獎者須明白及同意得獎者無論出於任何原因無法享用任何獎品或在享用獎品過程中遭受人身傷害或財物損失,惠康恕不負責。
- 18. 收據如有任何過期、不完整、偽造、影印、損毀、重印、修改或塗污,均作廢論,惠康有權取消其 得獎資格。收據如有遺失,惠康決不補發。
- 19. 本活動如有任何因電腦、網絡、電話、技術或其他不可歸責於惠康之事由,而使參加者或得獎者所 登錄之資料或惠康發出之得獎通知有遺失、錯誤、無法辨識或損毀,導致資料無效之情況,惠康不 負任何法律責任,參加者或得獎者均不得異議。
- 20. 参加者所輸入的資料將不可更改,所有資料均以網上登記之記錄為準,任何重覆、錯誤或不完整的資料將被視作無效。若活動所填寫之資料不實或不正確,導致得獎者無法收到得獎通知、領獎詳情或獎品,或無法領取獎品,惠康恕不負責。本活動只接受已接受 WhatsApp 應用程式內的服務條款及私隱政策的 WhatsApp 賬戶及具有由香港流動電話網絡供應商提供的傳統語音服務的香港手提電話號碼登記,如手提電話號碼於登記本推廣活動時尚未接受 WhatsApp 應用程式內的服務條款及私隱政策、沒有上述的 WhatsApp 賬戶或語音服務或於登記本活動/領獎時登記電話號碼已

停止服務、無效、已更改、無法發送/接收 WhatsApp 訊息或無法打出/接聽傳統語音通話·其得獎資格將被取消。

- 21. 如需查詢登記或得獎資料,參加者或得獎者本人必須以登記手提電話作聯絡,否則將不獲受理。
- 22. 如有任何爭議·惠康保留最終決定權。如惠康發現參加者使用或教唆他人使用不正當或欺詐手法干擾推廣活動的運作、破壞或影響活動的舉辦、誠信、公平或順利進行·惠康有權終止參加者的參加資格、把已登記的資料作廢及限制參加者登入推廣網站和/或向參加者提供相關服務·並保留向有關人士追究的權利。
- 23. 惠康於是次活動中要求參加者所提供的個人資料,只用作聯絡參加者及領獎時核實身份之用,並會妥善保存及保密處理已收集之個人資料。如參加者拒絕提供有關資料,惠康有權拒絕參加者參與是次抽獎活動。所收集的個人資料會於本活動完結後 90 日內銷毀。有關本公司的私隱權政策,請參閱 wellcomeluckydraw.hk/privacy。
- 24. 推廣生意的競賽牌照號碼: 59493-501

推廣活動查詢熱線: 3521-1245



#### Time to Chill! Sure-Win Lucky Draw

#### **Terms and Conditions**

- This promotion only accepts the Hong Kong mobile phone numbers which can receive and send WhatsApp message and accepted the WhatsApp in-app Terms and Privacy Policy when registering this promotion.
  - The Hong Kong mobile phone numbers which do not carry a WhatsApp account or have not accepted the WhatsApp in-app Terms and Privacy Policy yet when registering this promotion, will be unable to receive the winning WhatsApp message and the winning WhatsApp message will not be resent.
- Promotion / purchase period: 13 December 2024 to 9 January 2025, 4 rounds (Each round 1 week) in total.
  - Registration period: 13 December 2024 to 10 January 2025, 11:59pm
- 3. Eligible customers who upload receipts can enter the "Time to Chill! Sure-Win Lucky Draw". Customers with 3 or more entries during the promotion period will be automatically entered into the Ultimate Prize Lucky Draw on 13 January 2025. For the "Ultimate Prize Lucky Draw", participation is limited to one entry per mobile phone number. To enter the "Ultimate Prize Lucky Draw", upload three individual receipts issued on three different dates. If more than one same-day receipt is uploaded, only the first one uploaded will be considered valid for registration in the "Ultimate Prize Lucky Draw".
- 4. Within the promotion period, a customer makes a single purchase of HK\$50 or above with a valid receipt, can enter the lucky draw through our promotion website wellcomeluckydraw.hk by registering the receipt date, purchase amount, 11 digits of the Wellcome receipt number and their Hong Kong mobile phone number.
  - Participants should keep the original receipt for the prize redemption / verification.
- 5. A valid receipt must be an original receipt issued between 13 December 2024 to 9 January 2025 by any Wellcome supermarkets or Wellcome Online Shop in Hong Kong with purchase of HK\$50 or above in a single transaction. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.
  - For the purchase amount "paid" by Wellcome shopping vouchers, no purchase amount deduction for the Wellcome shopping vouchers is needed and it would not affect the receipt's participation qualification.

The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the purchase / redemption of "Happy Stamp" series redemption items (including purchase / redemption of



"Happy Stamp" series redemption items by you Points), redemption of free products / gifts / prizes, refunded products, plastic shopping bag charges, the purchase of Wellcome shopping vouchers, Octopus top-ups and delivery charges are not considered as purchase.

This promotion is for Wellcome supermarket and Wellcome Online Shop, and not applicable to Market Place App or you Online Shop.

6. Each receipt can be registered once only, any duplicated registrations or wrong inputs will result in disqualification. Each single receipt with HK\$50 purchase can get one lucky draw chance. An additional lucky draw chance will be given for the purchase of every additional HK\$50 purchase. Extra lucky draw chances will be given by purchasing the designated product(s) of the round. If a receipt includes one kind of the designated products of the round, an extra lucky draw chance will be given, includes two kinds of the designated products of the round, 2 extra lucky draw chances will be given and so on. Purchased the same kind of the designated product with more than 1 piece will still get 1 extra lucky draw chance only.

The designated product(s) will be changed every round, please refer to the promotion website for the designated product(s) of the round. The designated product(s) will be updated on every Friday (12 midnight) during the promotion period.

Each receipt can get a maximum of 10 lucky draw chances (including lucky draw chance(s) given by purchase amount and extra lucky draw chance(s) given by the purchase of the designated products).

Except the Ultimate prize, all prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. Customers with 3 or more entries during the promotion period will be automatically entered into the "Ultimate Prize Lucky Draw" on 13 January 2025. Participation is limited to one entry per mobile phone number. To enter the "Ultimate Prize Lucky Draw", upload three individual receipts issued on three different dates. If more than one same-day receipt is uploaded, only the first one uploaded will be considered valid for registration in the "Ultimate Prize Lucky Draw".

7. Number of participations being won by each Hong Kong mobile phone number are not limited in this promotion. Each receipt can be registered once only, any duplicated registrations or wrong inputs will result in disqualification. Ultimate Grand prize: Round-Trip Air Tickets between Hong Kong and any destinations + lounge access for two (Total value: \$50,000, total 1 winner)

Redemption period: on or before 28 February 2024. Travel period: Departure and return between 10 January 2025 and 10 May 2025. Block out dates: 23 January - 2 February, 3 – 6 April, 17 – 22



April and 30 April - 3 May 2025. Cathay Pacific (including 23KG checked baggage allowance). All air tickets do not include taxes and surcharges and are subject to terms and conditions and regulations. Round-Trip Air Tickets between Hong Kong and any destinations for two.

8. The Ultimate Prize Lucky Draw include:

All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly.

The instant win prizes include:

- Grand prize: Ocean Park Fullerton Staycation Package for 2 (Total value: \$15,200, 1 winner per round, total 4 winners)
- 2nd prize: Japan Wagyu Sukiyaki Set for 3-4 (Total value: \$7,680, 4 winners per round, total 16 winners)
- 3rd prize: Premium Assorted Wine Hamper(Total value: \$6,400, 4 winners per round, total 16 winners) the winner of the prize must be aged 18 or above, otherwise, the prize must be redeemed by the winner's guardian aged 18 or above.
- 4th prize: AIA Carnival Ticket Off-peak or Standard Session + 10 tokens (Total value: \$80,000,
   125 winners per round, total 500 winners)
- 5th prize: AIA Carnival Ticket Off-peak or Standard Session (Total value: \$100,000, 250 winners per round, total 1000 winners)
  - 6th prize: Wellcome Physical Store Shop Voucher (value: \$100) (Total value: \$12,000, 30 winners per round, total 120 winners)
  - 7th prize: Wellcome Online Shop Voucher (value: \$100) (Total value: 8,000, 20 winners per round, total 80 winners)
  - 8th prizes: Freebie e-coupons (each prize of below is independent prize):
  - Wanchai Ferry Pea Shoot Pork Dumpling 9pc, 1 pack (total 1,000 winners) (250 winners per round)
  - Purjoy Apple and Oat Yoghurt Drink 300ML, 1 bottle (total 1,000 winners) (250 winners per round)
  - Amoy Deluxe First Extract Soy Sauce 500ML, 1 bottle (total 1,000 winners) (250 winners per round)
    - Quaker Quick Cook Oats Refill 800G, 1 pack (total 1,000 winners) (250 winners per round)
  - Emalee Estate Shiraz/ Cabernet Sauvignon/ Chardonnay 750ML, 1 bottle (total 1,000 winners) (250 winners per round) the winner of the prize must be aged 18 or above, otherwise,



the prize must be redeemed by the winner's guardian aged 18 or above.

- Lays Crispy Original Flavour Fries 90G, 1 pack (total 1,000 winners) (250 winners per round)
- Tempo Moist Flushable Tissue (Aloe) 35pc, 1pc (total 1,000 winners) (250 winners per round)
  - Colgate Basic Travel Pack 1PK, 1pc (total 1,000 winners) (250 winners per round)
- 9th prizes: Product discount offer e-coupons (all product discount offers are independent prizes):
  - Buy Upon \$60 CJ Dumpling, less \$6
  - Buy Jongga / O'Food Chilled Product Upon \$60, less \$5
  - Buy Lee Kum Kee Soy Sauce Upon \$30, less \$3
  - Buy CAMPBELL / SWANSON / ARNOTT'S Upon \$50, less \$5
  - Buy LION & GLOBE Cooking Oil Upon \$120, less \$10
  - Buy Meadows Bottled Water Upon \$30, get 10% Off
  - Buy \$50 Garden Biscuit, less \$5
  - Buy \$50 Jack'n Jill Chips, less \$5
- Buy Aveeno Bath 1L, less \$10

For each transaction, only one "shopping discount offer" or "product discount offer" e-coupon can be used and cannot be used in conjunction with other discounts / offer coupons.

The 8th and 9th prizes are only applicable to Wellcome supermarket physical stores which the products are available. For the 8th and 9th prizes' / discounts' flavours, options and redemption details, please refer to the redemption details in the e-coupon and subject to supplies in Wellcome stores.

9. Winning notification and redemption details:

Ultimate, Grand, 2nd and 3rd prize winners:

The winners will be contacted individually by phone for the winning registration within 3 working days (the winner of the ultimate grand prize will be from January 13, 2025 and before January 20) after win. After the winners received the winning registration notification, the winners are required to provide English full name (must be the same as shown on HKID card), the complete and clear original winning receipt and its photo for verification and complete the winning registration within designated period.



If winners who cannot be contacted within the above period or cannot provide any of above information or cannot complete the winning registration within the designated period after received the winning registration notification will forfeit the prize. If winners cannot be contacted within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The winners must redeem the prize or redemption letter in person at specific location and time. Authorized redemption is not allowed. For 3rd prize winners, the winner of the prize must be aged 18 or above, otherwise, the prize must be redeemed by the winner's guardian aged 18 or above. The winners will be required to present the original receipts, redemption details WhatsApp message for verifications when redemption. If winners fail to redeem the prize on or before the designated date / fail to present the original receipt, the redemption details WhatsApp message when redemption, Wellcome reserves the right of disqualification. The original receipt will be collected after redemption.

4th, 5th, 6th, 7th and 8th prize winners:

The winners will receive the winning WhatsApp message with e-coupon's website link within 1 working day.

If winners do not receive the winning WhatsApp message or the prizes' e-coupon website link within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

Before redemption, winners shall check the stock level with stores.

The winners must redeem the prizes / shopping discount offer at Wellcome supermarkets by presenting the original winning receipt and e-coupon displayed in the real time e-coupon website (screenshot is not accepted) within the valid period specified in the e-coupon. When the transaction is completed, winners must press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff. Winners should check the products availability with the stores before redemption. If winners fail to redeem the prize / shopping discount offer within the valid period specified on the e-coupon, present the original winning receipt or e-coupon displayed in the real time e-coupon website, or press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff, will forfeit the prize.



9th prize winners:

After win, the product discount e-coupon would be displayed immediately in the lucky draw result page, winners shall take a screenshot (must clearly show the whole and complete e-coupon) or download the e-coupon immediately. No re-issuance of e-coupon, if winners fail to get the lucky draw result (due to network or other problems), take the screenshot or download the e-coupon, will forfeit the prize.

Before redemption, winners shall check the stock level with stores.

The winners must redeem the product discount offer at Wellcome supermarkets by presenting the whole and complete e-coupon screenshot or image within the valid period specified in the e-coupon. If winners fail to redeem the product discount offer within the valid period specified on the e-coupon, present the whole and complete e-coupon screenshot or image, Wellcome reserves the right of disqualification.

10. Each day will run from 12 midnight to 11:59pm.

The date and time on the promotion website's server will be final for all dates and times in this promotion.

The registration deadline of the lucky draw for each round is as below:

(each valid receipt can be registered on one of the below (based on the registration time) which is on or after the receipt date while each valid receipt can be registered once only in the whole promotion period)

Round 1: 19 December 2024, 11:59pm

Round 2: 26 December 2024, 11:59pm

Round 3: 2 January 2025, 11:59pm

Round 4: 10 January 2025, 11:59pm

11. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charges, the purchase / redemption of "Happy Stamp" redemption items (including purchase / redemption of "Happy Stamp" series redemption items by you Points), redemption of free products / gifts, refunded products, the purchase of Wellcome shopping vouchers, Octopus top-ups and delivery charges are not accepted for this promotion.



- 12. If the winners confirmed to have a purchase of HK\$50 in the registration, yet if under verification, the purchase amount is below HK\$50 or does not match the amount entered, it will result in disqualification.
- 13. All winners must agree the terms and conditions of the prizes and the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.
- 14. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of promotion notice, and ultimate prize result will be announced on 22 January 2025 on Sing Tao Daily and The Standard.
- 15. The photos are for reference only. The prize's colour cannot be selected and subject to the supplier's stock availability.
- 16. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
- 17. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.
- 18. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
- 19. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable, or damaged caused by any computer, network, telephone, or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
- 20. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicated and incomplete information will result in disqualification. If winners cannot receive the winning notifications, redemption details or prizes, or cannot redeem the prizes due to any fake, incomplete or incorrect information provided for this promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number which carries a WhatsApp account, has agreed the WhatsApp in-app Terms and Privacy Policy and carries the



traditional voice services provided by Hong Kong mobile network operators, if the mobile phone number does not carry a WhatsApp account, has not agreed the WhatsApp in-app Terms and Privacy Policy or does not carry the voice service or registered phone number is not in use, invalid, changed, cannot send / receive WhatsApp message or cannot make / receive the traditional voice calls when registering this promotion / redemption, it will result in disqualification.

- 21. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
- 22. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to concerned participants and reserve the right to seek all remedies available.
- 23. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.hk/privacy
- 24. Trade Promotion Competition Licence No.: 59493-501

Enquiry hotline: 3521-1245